

If you have problems placing an order by credit/debit card, please take the following steps;

- 1 Select and click on a photo you might like
- 2 Choose an option from the menu next to 'Printed on'
- 3 Just to the bottom left of this, choose how many of this option you would like
- 4 Click on 'Add to Basket'
- 5 Go back to 'Shop' if you wish to buy other images and proceed as above (1 – 4)
- 6 When you have completed shopping, click on 'View Basket' then proceed to 'Checkout' (bottom of the page)
- 7 Complete the billing/address details (make sure the email address and postcode are accurate)
- 8 Add additional notes/messages under 'Order Notes'
- 9 If you want to send a print or canvas to someone else or to a different address please tick the box to the right of 'Ship to a different address'
- 10 Click on the 'Place Order' icon at the bottom of the page
- 11 Click on one icons in the payment card choices
- 12 Complete the card details (number/security code/expiry date/your name as it appears on the card)
- 13 Click on the 'I'm not a robot' box
- 14 Answer the question by clicking on one or more of the boxes
- 15 If you do not like that particular question or if there is another problem, click on 'Skip to the next choice'
- 16 Click on the 'Make Payment' tick icon at the bottom of the page
- 17 You will get an 'order received' confirmation which you can print out for your records or you can keep on file the email you will receive.